

Hurricane Harvey FAQs: (revised 9/3/2017)

Port Houston Container Terminals

*DISCLAIMER: Following information is to the best knowledge of Port Houston.
Contact your steamship line for information on specific vessels/containers.*



PORT HOUSTON
THE INTERNATIONAL PORT OF TEXAS

Vessels:

Q: Will there be limits on receiving windows?

A: Please review the published vessel schedule for receiving windows.

Q: How do I see the updated vessel schedule?

A: The latest information can be found at:

<http://porthouston.com/portweb/terminal-toolbox/container-terminals/vessel-schedules-arrivals/>

OR on the Lynx home page at <http://csp.poha.com/lynx>

Q: What vessels ended up omitting Houston?

A: See "Omitted Vessels" list at the bottom of this page

Yard:

Q: Where there damages/ flooding? Terminal equipment, containers?

A: No evidence of flooding on terminal. No visible damage to containers, cranes, or other terminal equipment.

Q: Was my container on the bottom of the stack?

A: Please submit this request via email to the below email addresses for position confirmation:

BayportCustomerService@poha.com

BCTCustomerService@poha.com

Q: Was my container damaged or in standing water?

A: There is no evidence of container or terminal damage due to the storm

Q: How can I schedule an inspection of my container?

A: Damage inspections should be coordinated offsite.

Q: Are all services available on terminal?

A: Yes

Q: Will the port extend free time?

A: Per the PHA tariff, free time is provided to the shipping line for each container. PHA is extending the free time for all imports that were on the yard at Bayport or Barbours Cut on August 25th. Storage will not be included for the dates of August 25th through September 4th. Please confirm your last free day with the shipping line directly.

Q: Was my reefer monitored?

A: No evidence of terminal power failures at the reefer banks. Contact your individual reefer vender or shipping line for specific unit inquiries.

Gates:

Q: Are gates fully operational?

A: Yes. Limited technical outages that have closed individual lanes, but the gates are functioning fully as expected.

Q: Labor Day week hours?

A: Open Monday, Sept 4th from 7am – 5pm; ingate closes at 4pm. Back to normal operating hours beginning September 5th (7am – 7pm)

Q: Are the terminals staying open late or additional weekend hours?

A: Not at this time, but hours will be evaluated as needed.

Q: Is IMS/C-PA, HT, and TLT open?

A: Yes – the empty yards will continue to mirror Port Houston gate hours.

Omitted Vessels:

Bayport – CMA CGM Moliere, Angol, MSC Monica, MSC Aniello, Maersk Denver, Maersk Ohio, Barry

Barbours Cut – Philadelphia Express, MSC Tamara, Frisia Lissabon, Monte Pascal, MSC Ludovica