



PORT HOUSTONSM

PAYMENT GUIDE

IMPORT DWEELL FEE

How to Pay Import Dwell Fees

Pay By Credit Card

Payments for Import Dwell fees can be made by credit card or guarantee through Lynx. Please follow the below steps to make an Import Dwell Fee Payment.

Pay By Credit Card:

1. Sign into the Customer Service Portal, Lynx <https://csp.poha.com>
2. Click on the "Equipment" tab, Select "Make A Payment"
3. Enter your container (s) and the "Import Dwell Fee Paid Thru Date"
4. Select "Search" to return results
5. Select items you would like to pay for and click "Pay Selected"
6. Select "Payment Type" — "Credit Card"
7. Enter billing and payment information, click "Submit Payment"
8. Payment confirmation will be displayed and emailed to user account

Customer Service Portal

Home

Equipment

Trucker Dray Code Assignment

Equipment Inquiry

Equipment Delivery Order

Holds Maintenance

On Hire Equipment

Make a Payment

Make a Payment

Home > Equipment > Make a Payment

Container number:

ZCSU713 [REDACTED]
ZCSU843 [REDACTED]

Import Dwell Fee Paid Thru Date:

01/11/2023

Search

Fee Payment

Home > Equipment > Payments

« Back

Number	Proposed Import Dwell Fee Date	B/L	Location	Curre Dwell				
ZCSU843	2023-01-11	SNH1612928	Y-BPT-7M18A.2	2022-12-23				
Fee	From Date	To Date	Descripti					
IMPORT_DWELL_FEE	2022-12-23	2023-01-11	IMPORT_D					
ZCSU713	2023-01-11	NGB9886679	Y-BPT-7J22C.3	2022-12-22	2022-12-15	MKL	208E	\$900.00
Fee	From Date	To Date	Description	Quantity Billed	Amount			
IMPORT_DWELL_FEE	2022-12-23	2023-01-11	IMPORT_DWELL_FEE	1	\$900.00			

Payment Type: (select payment) ▼
(select payment)
Credit Card
Guarantee Payment

Billing Information

First Name: Last Name:

Address 1:

Address 2:

City: State:

Zip Code:

Payment Information

Card Number:

Exp Month:

Exp Year:

CCV Code:



Submit Payment

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Remove

Payment Confirmation

Home > Equipment > Payments & Guarantees

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≡ Payment Confirmation - Your payment has been successfully submitted.

Print

Port of Houston - Bayport

12619 Port Road
Pasadena, TX 77586
Tel: (713) 670-1100
Fax:



Payee:

Jennifer Aksoy
123 Terminal Way
Charlotte, NC 28210

Payment Type: Credit Card

Card Number: *****1111

Number	B/L	Location	LFD	Current Import Dwell Fee Date	GTD	Vessel	Voyage	Charges Paid	Ref Id
ZCSU713	NGB9886	Y-BPT-7J22C.3	2022-12-15	2023-01-11		MKL	208E	\$900.00	10050244291
Fee	From Date	To Date	Description			Quantity Billed	Amount		
IMPORT_DWELL_FEE	2022-12-23	2023-01-11	IMPORT_DWELL_FEE			1	\$900.00		
ZCSU843	SNH1612	Y-BPT-7M18A.2	2022-12-15	2023-01-11		MKL	208E	\$900.00	10050244291
Fee	From Date	To Date	Description			Quantity Billed	Amount		
IMPORT_DWELL_FEE	2022-12-23	2023-01-11	IMPORT_DWELL_FEE			1	\$900.00		

Total Charges: \$1,800.00

How to Pay Import Dwell Fees

Pay By Guarantee

This option is only available to Lynx users with approved credit accounts established with Port Houston and lynx guarantee access is tied to the credit account.

Pay By Guarantee:

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4. Select "Search" to return results
5. Select items you would like to pay for and click "Pay Selected"
6. Select "Payment Type" – "Guarantee Payment", click "Guarantee Payment"
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Customer Service Portal

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Equipment

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Make a Payment

Make a Payment

Home > Equipment > Make a Payment

Container number: SUDU66

Import Dwell Fee Paid Thru Date: 01/11/2023

Search

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4. Select "Search" to return results
5. Select items you would like to pay for and click "Pay Selected"
6. Select "Payment Type" – "Guarantee Payment", click "Guarantee Payment"
7. Payment confirmation will be displayed and emailed to user account

Show 10 entries

Search:

Number	Proposed Import Dwell Fee Date	B/L	Location	Current Import Dwell Fee Date	LFD	GTD	Vessel	Voyage	Total of Selected	
SUDU666	2023-01-11	291413795	Y-8PT-7K50B.3	2022-12-22	2022-12-15		MKL	208E	\$900.00	✕ Remove

Fee	From Date	To Date	Description	Quantity Billed	Amount
IMPORT_DWELL_FEE	2022-12-23	2023-01-11	IMPORT_DWELL_FEE	1	\$900.00

Showing 1 to 1 of 1 entries

[Previous](#) [Next](#)

[Pay Selected](#) [Select All](#) [Deselect All](#)

Total Charges:

Fee Payment

Home > Equipment > Payments

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Number	Proposed Import Dwell Fee Date	B/L	Location	Current Import Dwell Fee Date	LFD	GTD	Vessel	Voyage	Total of Selected
SUDU669	2023-01-11	29141	Y-BPT-7K50B.3	2022-12-22	2022-12-15		MKL	208E	\$900.00

Fee	From Date	To Date	Description	Quantity Billed	Amount
IMPORT_DWELL_FEE	2022-12-23	2023-01-11	IMPORT_DWELL_FEE	1	\$900.00

[Remove](#)

Payment Type:

Charges Owed:

Payment Information

Organization Name:

First Name:

Last Name:

[Guarantee Payment](#)

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Payment Confirmation

Home > Equipment > Payments & Guarantees

≡ Payment Confirmation - Your payment has been successfully submitted.

Print

Port of Houston - Bayport

12619 Port Road
Pasadena, TX 77586
Tel: (713) 670-1100
Fax:



Payment Type: Guarantee

Organization: [Redacted]

Payee:

Jennifer Aksoy

Number	B/L	Location	LFD	Current Import Dwell Fee Date	GTD	Vessel	Voyage	Charges Paid	Ref Id
SUDU669	291413795	Y-BPT-7K50B.3	2022-12-15	2022-12-22	2023-01-11	MKL	208E	\$900.00	48194142322

Fee	From Date	To Date	Description	Quantity Billed	Amount
IMPORT_DWELL_FEE	2022-12-23	2023-01-11	IMPORT_DWELL_FEE	1	\$900.00

Total Charges:

Payment History

Users can view individual payment history by searching by date, container, or reference ID. Under the Lynx User select the drop-down, and click on “Payment History”.

Port of Houston - Barbours Cut | Make a Guarantee | Lynx User

Payment History

Home > Payments > Payment History

Log Out
Edit Acct
Change Password
Payment History

Payment History

Select date range for payment(s) or Reference Id or Container Number.

Reference Id: « Or » Container number

Start Date: End Date: Search Reset

Payments By Date

Show 10 entries Search:

Expand	Request Date	Description	Requestor Name	Total Amount	Trans Type	Reference Id	Reprint
	1/12/2023 9:32:12 AM	Approved	Test Configfee	\$1,125.00	CREDIT	10050529757	

Refunds

Refunds will automatically be generated based on the number of days paid through vs the number of days in the yard. If your unit is picked up before the paid-through date, our billing team will automatically process a refund.

Please contact customer service if you have any questions or issues with paying your Import Dwell Fee.

Port Houston Customer Service: 713-670-1100

lynxsupport@porthouston.com

FAQ:

Who can pay this fee?

The Import Dwell fee can be paid by any authorized user with a Lynx account.

Can I make a payment before the unit is placed on hold?

No, a payment cannot be made until the unit has been put on hold. If you try to make a payment on a unit without the Import Dwell Fee Hold – The user will get an error – there will be no charges outstanding for the unit.

How do I know how much to pay?

Fees are automatically calculated based on the days in the yard. The amount owed will automatically populate on the screen so it can be reviewed prior to making the payment.

What Credit cards are accepted?

We accept Visa, American Express, & Mastercard

I paid the Import Dwell Fee, but my unit still shows unavailable.

The Import Dwell Fee payment immediately triggers the release for the Import Dwell Fee hold – If the unit still shows unavailable there may be other holds on the unit.

My container was picked up before the date I paid through, how do I get a refund?

Our system is set up to calculate the number of days paid vs the number of days in the yard, if your unit is picked up before the paid-through date, a refund will automatically be processed by our billing team. Please allow 7-10 business days for the refund to be processed.

What is the difference between the sustained import dwell fee and the excessive import dwell fee?

The sustained Import Dwell Fee goes into effect on February 1, 2023 – This fee will be assessed beginning the 8th day after the expiration of free time. The Excessive Import Dwell fee will be implemented by Port Houston's Executive Director as needed to further encourage container movement, a 30-day notice will be sent prior to the effective date.

Can you invoice me? We do not invoice for Import Dwell Fee credit card payments.

How do I get set up to guarantee payments?

To set up a credit account with Port Houston, please fill out a **credit application** and return it to creditgroup@porthouston.com.

Once the credit account is approved, please email lynxsupport@porthouston.com your credit account ID and lynx user ID to request guarantee payment access.

