



PORT HOUSTON



Import Dwell and Federal Exam payments can be made by credit card or guarantee through Lynx.

Fee Types: Import Dwell Fee

Federal Exam (USDA, USCG, RAMP, WHSE, VACIS)

Payment methods:

Credit cards Visa, American Express, or Mastercard

Guarantee

Port Houston credit established account

Federal Exams:

Ramp Move: \$126.76 USCG: \$126.76 USDA: \$126.76 WHSE: \$126.76 VACIS: \$126.76

Import Dwell Fee:

An Import Dwell Fee of \$61.42 fee will be charged per unit per day starting on the eighth day after the expiration of free time, as defined in Tariff No. 15 Subrule 095 and Tariff No. 14 Subrule 093.

For support, please contact lynxsupport@porthouston.com

How to Pay by Credit Card

Please follow the below steps to make a credit card payment.

Pay By Credit Card:

- 1. Sign into the Customer Service Portal, Lynx https://csp.porthouston.com
- 2. Click on the Equipment tab
- 3. Select Make a payment
- 4. Enter your container (s) and the Paid Thru Date if applicable
- 5. Select search to return results
- 6. Select the unit or fee type you would like to pay for, click pay selected
- 7. Select Payment type Credit Card
- 8. Enter credit card information, submit Payment
- 9. Payment confirmation will be displayed and emailed to the user's account

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Make a Payme	ent
🖀 Home > Equipment	> Make a Payment
Container number:	MEDU9389339
Import Dwell Fee Paid Thru Date:	02/06/2024
	s
	Make a Payme Home > Equipment Container number: Import Dwell Fee Paid Thru Date:

Pay By Credit Card: 1. Sign into the Customer Service Portal, Lynx https://csp.porthouston.com 2. Click on the Equipment tab 3. Select Make a payment 4. Enter your container (s) and the Paid Thru Date if applicable 5. Select search to return results 6. Select the unit or fee type you would like to pay for, click pay selected 7. Select Payment type - Credit Card 8. Enter credit card information, submit Payment 9. Payment confirmation will be displayed and emailed to the user's account

Num	per	Proposed Fee Date	Import Dwell	B/L		Location		Current Import Fee Date	Dwell	LFD	GTD	Vessel
MEDU	<u>19389339</u>	2024-02-06	5	FQ470074		Y-BPT-USDA11		2024-01-24		2023-12-14		WILM
		Fee		From Da	From Date			To Da	ate			
		IMPORT_DWELL_FEE			2024-01-2	25			2024-	02-06		
~		USDA PAYMENT HOL	D		2024-01-2	25			2024-	02-06		

Showing 1 to 1 of 1 entries

Pay Selected Select All Deselect All

Fee Payment

Home > Equipment > Payments

« Back				
		Proposed Import Dwel	l Fee	
Number		Date	B/L	Location
MEDU9389339		2024-02-06	FQ470074	Y-BPT-USDA11
Fee	From Date		To Date	
USDA PAYMENT HOLI	D 2024-01-25		2024 02-06	
Payment Type:	(select payment)	~		
	(select payment)			
	Credit Card			
	Guarantee Payme	nt		

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- 8. Enter credit card information, submit Payment
- 9. Payment confirmation will be displayed and emailed to the user's account

Description	Quantity Billed	Amount
USDA PAYMENT HOLD	1	\$126.76

Charges Owed: \$126.76

	lest	East Name	Congfee	
Address 1:	123 Terminal Way			
Address 2:				
City:	Charlotte	State:	North Carolina	~
Zip Code: ayment Ini	282110 formation			
Zip Code: Payment In	282110 formation			
Zip Code: Payment Inf Card Number	282110 formation r: 411111111	111111		
Zip Code: Payment Inf Card Number Exp Month:	282110 formation r: 411111111 1 - Januar	111111		
Zip Code: Payment Int Card Number Exp Month: Exp Year:	282110 formation r: 411111111 1 - Januar 2026	111111 / ~	MURIT	VISA

Pay By Credit Card: 1. Sign into the Customer Service Portal, Lynx https://csp.porthouston.com 2. Click on the Equipment tab 3. Select Make a payment 4. Enter your container (s) and the Paid Thru Date if applicable 5. Select search to return results 6. Select the unit or fee type you would like to pay for, click pay selected 7. Select Payment type – Credit Card 8. Enter credit card information, submit Payment 9. Payment confirmation will be displayed and emailed to the user's account

■ Payment Confirmation - Your payment has been successfully submitted.

Port of Houston - Bayport 12619 Port Road Pasadena, TX 77586 Tel: (713) 670-1100 Fax:	
Payee:	Payment Type: Credit Card
Test Congfee	Card Number: **********1111
123 Terminal Way	cara Number.
Charlotte, NC 282110	

Number	B/L	Location	LFD	Current Import Dwel Fee Date	I GTD	Vessel		Voyage	Charges Paid	RefId
MEDU9389339	FQ470074	Y-BPT-USDA11	2023-12-14	2024-02-06		WILM		014E	\$126.76	10129852302
Fee	From Date	To Date		Description	1		Quantity E	Billed		Amount
USDA PAYMENT HOLD	2024-01-25	2024-02-06		USDA PAYME	INT HOLD		1		2	\$126.76

Total Charges: \$126.76

How to Pay by Guarantee

This option is only available to Lynx users with approved credit accounts established with Port Houston and lynx guarantee access is tied to the credit account. Please see the bottom of the Payment guide for additional information.

Pay By Guarantee:

- 1. Sign into the Customer Service Portal, Lynx https://csp.porthouston.com
- 2. Click on the Equipment tab
- 3. Select Make a payment
- 4. Enter your container (s) and the Paid Thru Date if applicable
- 5. Select search to return results
- 6. Select the unit or fee type you would like to pay for, click pay selected
- 7. Select Payment type Guarantee Payment and click on Guarantee Payment
- 8. Payment confirmation will be displayed and emailed to the user account

Make a Payment							
Home > Equipment > Make a Payment							
Container number: MEDU9389339							
Thru Date:							
Search							
	Make a Payment Media Payment Media Payment Media Payment Media Payment Media Payment () () () () () () () () () (

Pay By Guarantee:

- 1. Sign into the Customer Service Portal, Lynx https://csp.porthouston.com
- 2. Click on the Equipment tab
- 3. Select Make a payment
- 4. Enter your container (s) and the Paid Thru Date if applicable
- 5. Select search to return results
- 6. Select the unit or fee type you would like to pay for, click pay selected
- 7. Select Payment type Guarantee Payment and click on Guarantee Payment
- 8. Payment confirmation will be displayed and emailed to the user account

Make a Payment

Home > Equipment > Make a Payment



Fee Payment

m Home > Eq	uipment > Payments		6. Select the unit or fee type you we	ould like to pay for, click pa	ly selected
			7. Select Payment type – Guarante	e Payment and click on Gi	uarantee Payment
« Back			8. Payment confirmation will be disp	olayed and emailed to the	user account
	Proposed Import Dwell F	ee		Current Import Dwell	
Number	Date	B/L	Location	Fee Date	LFD
MEDU9389339	2024-02-06	FQ470074	Y-BPT-USDA11	2024-01-24	2023-12-14
Fee	From Date	To Date		Description	
USDA PAYN	LD 2024-01-25	2024-02-06		USDA PAYMENT HOLD	
Payment Type:	(select payment) (select payment) Credit Card Guarantee Payment	Payment Informa Organization Name: First Name: Last Name:	ation		

Pay By Guarantee:

1. Sign into the Customer Service Portal, Lynx https://csp.porthouston.com

2. Click on the Equipment tab

3. Select Make a payment

4. Enter your container (s) and the Paid Thru Date if applicable

5. Select search to return results

	Pay By Guarantee:
	1. Sign into the Customer Service Portal, Lynx https://csp.porthouston.com
	2. Click on the Equipment tab
	3. Select Make a payment
	4. Enter your container (s) and the Paid Thru Date if applicable
	5. Select search to return results
	6. Select the unit or fee type you would like to pay for, click pay selected
	7. Select Payment type – Guarantee Payment and click on Guarantee Payment
Payment Confirmation	 8. Payment confirmation will be displayed and emailed to the user account

Home > Equipment > Payments & Guarantees

■ Payment Confirmation - Your payment has been successfully submitted.

Port of Houston - Bayport

12619 Port Road Pasadena, TX 77586 Tel: (713) 670-1100 Fax:

Payee:

Jocelyn Garcia



 Payment Type:
 Guarantee

 Organization:
 Wal-mart IDC 7042

Number	B/L	Location	LFD	Current Import Dw Fee Date	dTD	Vessel	Voyage	Charges Paid	RefId
MEDU9389339	FQ470074	Y-BPT-USDA11	2023-12-14	2024-01-24	2024-02-06	WILM	014E	\$126.76	48219660732
Fee	From Date	To Date		Descript	Description		Quantity Billed	Amount	
USDA PAYMENT HOLD	2024-01-25	2024-02-06		USDA PAY	MENT HOLD		1	\$126.76	

Total Charges: \$1

\$126.76

Payment History

Users can view individual payment history by searching by date, container, or reference ID. Under the Lynx User select the drop-down and click on payment history.

Payme	nt History			Port of Houston - Bay	port Make a F	Payment Ly	nx User 🗡
# Home >	Payments > Payment Histo	ory				≪ Log Out	
Payment I	History					Edit Acct	
Select date rar	nge for payment(s) or Reference	e ld or Container Number.				Change I	Password
Reference Id	1	Container number				A ∗Payment	History
Start Date	« Ur :	End Date					Print
■ Paymen	ts By Date	02/07/2024	Search Reset				
Show 10	♥ entries					Search:	
Expand	Request Date	Description	Requestor Name	Total Amount	Trans Type	Reference Id	Reprint
•	2/6/2024 3:40:10 PM	Guarantee has been accepted	Jocelyn Garcia	\$126.76	GUARANTEE	48219660732	Ð
0	2/6/2024 3:34:15 PM	Approved	Test Congfee	\$126.76	CREDIT	10129863488	Ð

Refunds

Import Dwell Refunds will automatically be generated based on the number of days paid through vs the number of days in the yard. If your unit is picked up before the paid–through date, our billing team will automatically process a refund.

Please contact Lynx Support if you have any questions or issues with making a payment.

Lynx Support:

Lynxsupport@porthouston.com

FAQ:

Who can pay fees?

Any authorized user with a Lynx account can pay the Import Dwell Fee or Federal Exams.

Can I make a payment before the unit is placed on hold?

No, a payment cannot be made until the unit has been put on hold. If you try to make a payment on a unit without the Import Dwell Fee Hold and/or Federal Exam Hold—The user will get an error—there will be no charges outstanding for the unit.

How do I know how much to pay?

The fees will automatically populate on the screen so it can be reviewed prior to making the payment.

What Credit cards are accepted?

We accept Visa, American Express, & Mastercard

I made a payment, but my unit still shows unavailable.

Payments through Lynx immediately trigger the release of the selected units. If the unit still shows unavailable there may be other holds on the unit.

My container was picked up before the date I paid through, how do I get a refund?

Our system is set up to calculate the number of days paid vs the number of days in the yard, if your unit is picked up before the paid-through date, a refund will automatically be processed by our billing team.

What is the difference between the sustained import dwell fee and the excessive import dwell fee?

The sustained Import Dwell Fee goes into effect on February 1, 2023 — This fee will be assessed beginning the 8th day after the expiration of free time. The Excessive Import Dwell fee will be implemented by Port Houston's Executive Director as needed to further encourage container movement, a 30-day notice will be sent prior to the effective date.

Can you invoice me?

We do not invoice for terminal fees.

How do I get set up to guarantee payments?

To set up a credit account with Port Houston, please fill out a credit application (**Port-of-Houston-Credit-Application.pdf** (porthouston.com) and return it to <u>creditgroup@porthouston.com</u>.

Once the credit account is approved, please email <u>lynxsupport@porthouston.com</u> your credit account ID and lynx user ID to request guarantee payment access.

