



CONTAINER TERMINAL GATE PROCESS

Before You Arrive at the Terminals

- Ensure your UIIA information is current and your SCAC code has been approved.
- All trucks must be registered in the LYNX Trucker Registration.
- Truck License Plate should be positioned in the front of the truck.
- An Express Pass is required for all transactions.
- To enter the terminal all drivers must carry a valid TWIC card.
- Ensure your Hazardous cargo is approved to enter the terminal.
- Stay alert and report any emergencies on port property to our Port Dispatch number: **713-670-3611**.

Additional Resources:

Trucker Hotline (713) 670-1500
(Trouble tickets, issues when inside the terminal)

Customer Service (713) 670-1100
(General Inquiries)

Customer Service Portal:
<https://csp.porthouston.com>

Mobile Container Application:
<http://mca.porthouston.com>

Bayport Map Terminal Map
[BPT Map.png \(3123x1933\)](#)

Barbours Cut Terminal Map
[BCT Map.png \(3961x1763\)](#)

Terminal Alerts: [Sign up here](#)

Arriving at the Terminal – Inbound Process

- **Enter the Inbound OCR Lane (Optical Character Recognition):**
 - Press the button then collect and keep the gate pass for the next stage.
 - Barbours Cut has weigh-in-motion (WIM) scales – ensure you follow the posted speed limits to avoid delays in your processing.
- **Enter the Inbound Canopy:**
 - Scan your Gate Pass and enter your PIN when prompted. Interchange will print, proceed to the TWIC Entrance.
 - If a ticket does not print immediately, wait for assistance via the communication kiosk.
 - Verify ticket information for accuracy and ensure each transaction has a matching ticket.
 - If a Trouble Ticket is issued, exit the lane and proceed to the terminal's designated Trouble Area. Contact your dispatcher for assistance or call the trucker hotline at **713-670-1500**.
 - BPT: If a Scale/Weight Trouble Ticket is issued, exit the lane and proceed to the Trouble Booth.
 - BCT: If a Scale Trouble Ticket is issued, Trouble Area and drive onto any of the three available static scales then scan the ticket.
- **TWIC Entrance:**
 - Insert TWIC into the reader, look at the camera, and follow the Instructions on the screen. Once cleared, proceed cautiously to the yard location indicated on your ticket(s).



Leaving the Terminal – Outbound Process

- **Enter the appropriate Exit Lane**
 - Once you have successfully dropped off or picked up a unit, you may start the terminal's outbound process and follow all posted signage, verbal commands, and CBP intercom instructions.
- **Enter the Customs and Border Protection (CBP) RPM and Outbound OCR Lanes.**
 - All containers and flat racks must drive through the RPM lanes.
 - Scan one of your current transaction tickets at the Pedestal then proceed to the final stage.
 - **Only trucks with a bare chassis or bobtail (no equipment) may use the Chassis/Bobtail Lane.**
- **Enter the Outbound Lanes**
 - Scan one of your current transaction tickets again and observe the kiosk screen.
 - If a "Red" circle appears on the kiosk screen, remain at the kiosk and wait for further assistance and instructions. Failure to follow instructions may result in restricted access and significant delays upon return due to incomplete tickets.
 - If a "Green" circle appears, confirming successful transaction(s), you may exit the terminal.
- **The Exit gate is a TICKETLESS EXIT.**